



Implementation of New Models of Care

Background

- Although there may be barriers to putting new models of care into practice, the American College of Obstetricians and Gynecologists has developed a variety of documents that can help in the standardization of the delivery of patient care. In addition to the resources of the American College of Obstetricians and Gynecologists, collaborations with state and local public health departments (for development of state and local policies and recommendations), state Medicaid programs (for development of value-based payment strategies), and state Perinatal Quality Collaboratives (to improve practice through use of quality improvement methodology) are useful for implementation and scale-up of new models of care. Some key principles that the following resources highlight include the following:
 - Plans for implementation should include resources to help practitioners develop a plan for personalized postpartum care; a plan for education of health care providers and patients, screening, and discharge from maternity care; and a plan to ensure access to treatment and referral for specialty care.
 - Incorporation of checklists and protocols into systems can help practitioners provide the best evidence-based care to their patients; however, health care providers must balance the need for standardized care with a patient centered, shared decision-making approach.
 - Patients should be actively involved in the planning of health care services to improve the quality of care.
 - Strategies to optimize postpartum health should encourage a higher level of coordination among services and linkage to well-woman care to improve women and infants' health outcomes.

Resources

American College of Obstetricians and Gynecologists Clinical Guidance

- ❖ Clinical guidelines and standardization of practice to improve outcomes. Committee Opinion No. 629. American College of Obstetricians and Gynecologists. [Obstet Gynecol 2015;125:1027–9.](#)
- ❖ Partnering with patients to improve safety. Committee Opinion No. 490. American College of Obstetricians and Gynecologists. [Obstet Gynecol 2011;117:1247–9.](#)
Discussion on involving patients in the planning of health care services is recommended as a means of improving the quality of care
- ❖ The use and development of checklists in obstetrics and gynecology. Committee Opinion No. 680. American College of Obstetricians and Gynecologists. [Obstet Gynecol 2016;128:e237–40.](#)

Health Care Provider Resources

- ❖ Centers for Medicare and Medicaid Services. Maternal and infant health care quality. Available at: <https://www.medicaid.gov/medicaid/quality-of-care/improvement-initiatives/maternal-and-infant-health/>. Retrieved March 6, 2018.
- ❖ Council on Patient Safety in Women's Health Care. Postpartum care basics for maternal safety from birth to the comprehensive postpartum visit (+AIM). Washington, DC: American College of Obstetricians and Gynecologists; 2017. Available at: <http://safehealthcareforeverywoman.org/wp-content/uploads/2017/11/Postpartum-Care-Basics-Bundle.pdf>. Retrieved March 6, 2018.
- ❖ Provider Resources Inc. Improving maternal and infant health outcomes, CMCS crosswalk of current activities and identified potential strategies. Erie (PA): PRI; 2013. Available at: <https://www.medicaid.gov/medicaid/quality-of-care/downloads/crosswalk-of-activities.pdf>. Retrieved March 6, 2018.
- ❖ Rankin KM, Haider S, Caskey R, Chakraborty A, Roesch P, Handler A. Healthcare utilization in the postpartum period among Illinois women with Medicaid paid claims for delivery, 2009–2010. *Matern Child Health J* 2016;20:144–53.